

GDPR Privacy Policy for UK Auto Locksmith Ltd

1. Introduction

At UK Auto Locksmith Ltd, we are committed to protecting your privacy. This policy explains how we collect, use, and protect your personal information, ensuring compliance with the General Data Protection Regulation (GDPR).

2. Data Controller

UK Auto Locksmith Ltd is the data controller responsible for your personal data. Our registered address is 124 City Road, London, England, EC1V 2NX.

3. Types of Data Collected

We collect the following personal information from our customers:

- Names
- Addresses
- Bank details

4. Data Collection and Processing

We collect personal data for the following purposes:

- To provide locksmith services
- To maintain records for a one-year warranty period
- For invoicing and payment processing

We use cloud-based third-party systems such as CRM, Tryup, Glassix, and WhatsApp for data collection and processing.

5. Lawful Basis for Processing

We process personal data under the following lawful bases:

- **Contract:** Processing is necessary for the performance of a contract with the customer.
- **Legal obligation:** Compliance with legal obligations.
- **Consent:** Where consent is obtained, particularly for communication purposes via WhatsApp.

6. Transparency and Fairness

We are transparent about our data processing practices and ensure that personal data is collected and processed fairly and lawfully. Customers are informed about the purposes for which their data will be used.

7. Consent

Where consent is required, we will obtain clear and explicit consent from customers before collecting and using their personal data. Customers have the right to withdraw their consent at any time.

8. Data Access, Correction, and Deletion

Customers have the right to:

- Access their personal data
- Correct any inaccuracies in their personal data
- Request deletion of their personal data

Requests can be made by contacting us at info@ukcarlocksmith.co.uk.

9. Data Management

Customers can manage their personal data by contacting our customer service at info@ukcarlocksmith.co.uk or by calling 02038809904.

10. Security Measures

We implement appropriate technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction. This includes encryption, secure servers, and access controls.

11. Third-Party Services and Vendors

We ensure that all third-party services and vendors we use, such as CRM, Tryup, Glassix, and WhatsApp, comply with GDPR requirements. We have data processing agreements in place with these third parties to safeguard personal data.

12. Privacy Policy Accessibility

Our privacy policy is easy to find and read. It is available on our website and can be requested in print.

13. Review and Updates

We regularly review and update our privacy policy and data protection practices to ensure ongoing compliance with GDPR.

14. Contact Information

For any questions or concerns about this privacy policy or our data practices, don't hesitate to get in touch with us at:

- Email: info@ukcarlocksmith.co.uk
- Phone: 02038809904
- Address: 124 City Road, London, England, EC1V 2NX

By using our services, you agree to the collection and use of your personal data as described in this policy.

Website Extract

At UK Auto Locksmith Ltd, your privacy is our priority. Here's a summary of our commitment to protecting your personal information:

- **Transparency:** We clearly inform you about the data we collect and how it will be used.
- **Fairness:** Your data is collected and processed lawfully, only for the purposes you have been informed about.
- **Consent:** We obtain your consent before collecting your data where necessary and ensure you can withdraw it at any time.
- **Rights:** You have the right to access, correct, and delete your personal data.
- **Security:** We use secure systems to protect your data from unauthorized access.
- **Third-Party Compliance:** Our third-party service providers comply with GDPR, ensuring your data is handled securely.
- **Easy Access to Policy:** Our full privacy policy is available on our website and can be provided in print upon request.

For more detailed information, please refer to our comprehensive privacy policy on our website or contact us directly.

By using our services, you consent to the collection and use of your data as outlined in our privacy policy. Thank you for trusting UK Auto Locksmith Ltd with your personal information.

Website: www.ukcarlocksmith.co.uk

Email: info@ukcarlocksmith.co.uk

Phone: 02038809904

Address: 124 City Road, London, England, EC1V 2NX